



KERALA STATE ROAD TRANSPORT CORPORATION

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No. S001-ITD01/106/2026-ITDIV -KSRTC-HQ

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CORRIGENDUM – 1

Tender ID :	2026_KSRTC_869209_1
Tender Reference Number :	ITD01/106/2026
Tender Title :	Design, Development, Implementation, Commissioning, of an INTEGRATED TRAINING MANAGEMENT AND CR PROCESSING SYSTEM

Clause / Page	Existing provision	Revised provision
Cl. 5.1 milestone table, p.19	M1 T+6 weeks; M2 T+2 months; M3 T+3 months; M4 T+4 months; M5 T+5 months; M6 T+5.5 months; M7 T+6 months; M8 T+7 months.	M1 T+6 weeks; M2 T+3 months; M3 T+4.5 months; M4 T+5.5 months; M5 T+7 months; M6 T+8 months; M7 (Go-Live) T+9 months; M8 (Final Acceptance) T+10 months. Deliverables against each milestone and the payment percentages at Clause 13.3 are unchanged.
Cl. 6.4, p.21	"...successfully completed either (a) two similar works each At least one such work shall have been executed for..." (text incomplete; value thresholds missing).	"...successfully completed either (a) two similar works each of value not less than ₹60.00 lakh, or (b) one similar work of value not less than ₹[KSRTC to fill: 96.00] lakh. At least one such work shall have been executed for a Central or State Government department, a public sector undertaking, a statutory Corporation, an autonomous body or a State Transport Undertaking." Definition of "similar work" unchanged.

Cl. 6.6, p.21; Cl. 10.1 item 6, p.27; Annexure-F, p.48	Cl. 6.6 documentary proof: "Self-certified statement signed by the authorised signatory, supported by the latest Employees' Provident Fund electronic challan-cum-return." The same EPF challan-cum-return is also required at Clause 10.1 item 6 and in the closing paragraph of Annexure-F.	Cl. 6.6 documentary proof shall read: "Self-certified statement signed by the authorised signatory, listing not less than 10 (ten) technical personnel on the Bidder's own payroll as on the last date of bid submission, with name, designation, qualification and date of joining the Bidder, together with the curriculum vitae of each such person, signed by the individual and countersigned by the authorised signatory." The criterion itself (10 technical personnel on own payroll; key personnel at Clause 6.7; third-party staffing not counted) is unchanged. Submission of the Employees' Provident Fund electronic challan-cum-return is NOT required. Clause 10.1 item 6 and the closing paragraph of Annexure-F stand amended accordingly. The EPF registration required at Clause 6.9 is unchanged. The Corporation reserves the right to call for proof of employment of any person so listed at any stage, and a false statement shall attract Clauses 7 and 9.22.
Cl. 6.8; Cl. 10.1 item 7, p.27; Annexure-A items 12-13; Cl. 12.2 T9, p.31	Clause 10.1 item 7 lists a valid ISO/IEC 27001:2022 certificate and CMMI Level 3 appraisal or ISO 9001:2015 certificate ("Clause 6.8") among the mandatory Cover 1 documents, though Clause 6.8 does not appear in the pre-qualification table. T9 awards: ISO/IEC 27001:2022 — 2 marks; CMMI Level 3 — 2 marks, or CMMI Level 5 — 3 marks; ISO 9001:2015 — 1 mark (maximum 5).	Certifications are NOT a pre-qualification criterion and are NOT mandatory. A Bidder that does not hold ISO/IEC 27001:2022, CMMI or ISO 9001:2015 certification remains eligible, and its bid shall not be rejected on that account. Certifications are optional and shall be given preference only through the marks under criterion T9, as follows: ISO/IEC 27001:2022 — 2 marks; CMMI Level 3 — 2 marks, or CMMI Level 5 — 3 marks; ISO 9001:2015 — 1 mark; subject to a maximum of 5 marks. T9 carries no criterion-wise

		minimum. Consequential amendments: (a) Clause 10.1 item 7 shall read "Valid ISO/IEC 27001:2022, CMMI and / or ISO 9001:2015 certificates, where held, for scoring under criterion T9 (optional)"; (b) the reference to "Clause 6.8" in that item stands deleted, and no Clause 6.8 forms part of the pre-qualification criteria; (c) Annexure-A items 12 and 13 shall be filled "where held" or "Not held". A certificate relied on for T9 shall be valid on the last date of bid submission and shall show its number, issuing body and validity.
Cl. 12.2, T2, p.30	4 marks per qualifying work, maximum 20, plus 5 + 5 additional marks (adds to 30 against 25 allotted).	"5 marks per qualifying work, subject to a maximum of 15 marks; additional 5 marks where at least two such works were executed for a Government department, statutory Corporation or State Transport Undertaking; additional 5 marks where at least one such work exceeds ₹1.00 crore in value." Maximum for T2 remains 25.
Cl. 12.2, T4 and T8, pp.30-31	Basis of award stated without sub-marks.	T4 (12): fitment to Clauses 3 and 4 — 2; configurability of forms, factors and workflow without code change — 2; segregation and protection of Part II — 2; audit-log design — 1; infrastructure sizing and deployment, hardening and operations approach under Clause 3.7 — 2; scalability — 1; accessibility and bilingual readiness — 2. T8 (10): role-based access segregation — 2; confidentiality of a restricted section — 2; workflow configurability without code change — 2; audit-log integrity — 2; management dashboard with drill-down and training / performance effectiveness analytics on live data — 2.

Tender Data Sheet items (e), (f); Cls. 9.4, 25.4, 25.7; Annexure-K	Exemption referred to "Clause 6.11"; references to Data Sheet items (k) pre-bid time, (p) extension and (r) help desk, which do not exist in the Data Sheet (items a-l).	Items (e) and (f): read "Clause 6.14" for "Clause 6.11". Clause 9.4: read "Clause 18.3" for "item (p) of the Tender Data Sheet". Clause 25.4: read "item (k)" for "item (r)". Clause 25.7 and Annexure-K: read "the date and time notified on the e-Procurement portal" for "item (k) of the Tender Data Sheet".
Cover page; Annexure-L	Tender number left blank.	Read "S001-ITD01/106/2026-IT DIV-KSRTC-HQ dated 09.09.2026" wherever the tender number is left blank.
pp.61-62	"Internal checklist — to be removed before publication".	The internal checklist at pages 61-62 does not form part of the tender document and stands deleted. Nothing in it binds the Corporation or any Bidder.
Bid schedule	As published.	Same as per NIT
Cl. 9.3, p.25; Cl. 12.2, pp.30-31	Clause 9.3 requires demonstration of a live deployment "cited under Clause 6.4". Clause 12.2 disqualifies a Bidder securing less than 70 marks in aggregate or less than 60% of the marks under any of T2, T4, T5 and T6.	For a Bidder availing the startup relaxation at Clause 6.14: (a) Clause 9.3: in place of a deployment cited under Clause 6.4, the Startup shall demonstrate its own working solution or product on a functional instance with working data, and shall establish each of the five capabilities specified at Clause 9.3; screenshots, mock-ups or slides shall not be accepted, and the demonstration remains compulsory and non-waivable. (b) Clause 12.2: criteria T1, T2 and T3 shall be scored on the evidence furnished, nil where none; the criterion-wise minimum of 60% shall not apply to T2; and the technical score of the Startup shall be the higher of its aggregate score on all criteria and the marks secured under T4 to T9 multiplied by 100/60. That score shall be used for the 70-mark cut-off and as Tn in Clause 12.3 . The criterion-wise minimum for T4, T5 and T6

		applies unchanged.
Cl. 6.14, p.22	"Such exemption is confined to the Tender Document Fee and the Earnest Money Deposit alone. It shall not, and shall not be construed to, relax or dilute any pre-qualification criterion relating to turnover, work experience, domain experience, manpower, key personnel or certifications, except to the extent that any exemption is expressly mandated by an applicable order of the Government of Kerala or the Government of India in force on the last date of bid submission, in which case the Bidder shall specifically cite that order in its bid."	"In addition to the exemption from the Tender Document Fee and the Earnest Money Deposit, a Startup recognised by the Department for Promotion of Industry and Internal Trade (DPIIT), holding a valid recognition certificate as on the last date of bid submission and engaged in software development or information technology services, shall be exempt from (a) the requirement of average annual turnover at Clause 6.3; (b) the requirement of prior similar work experience at Clause 6.4 and the dependent domain experience at Clause 6.5; and (c) the requirement of continuous engagement in software design and development for not less than 5 (five) years at Clause 6.2 . Such a Startup shall nevertheless (i) not be under liquidation, insolvency resolution under the Insolvency and Bankruptcy Code, 2016, court receivership or any analogous proceeding; (ii) satisfy every other pre-qualification criterion, including legal status, manpower (Clause 6.6), key personnel (Clause 6.7), statutory registrations, blacklisting, land border, conflict of interest and local presence; (iii) furnish with its Technical Bid the DPIIT recognition certificate, its certificate of incorporation and an undertaking, signed by the authorised signatory, that it continues to satisfy the DPIIT definition of a startup on the last date of bid submission; and (iv) comply, without any relaxation, with every technical specification, the mandatory functional demonstration, the technical qualifying marks, the

		Security Deposit, Liquidated Damages, Service Levels and all other contractual obligations. A Micro or Small Enterprise that is not a DPIIT-recognised Startup shall be entitled only to the exemption from the Tender Document Fee and the Earnest Money Deposit, and no pre-qualification criterion shall be relaxed for it. A Bidder found to have misrepresented its startup status shall be dealt with under Clauses 7 and 9.22 and shall stand debarred under this Clause." The remainder of Clause 6.14 is unchanged.
Annexure-M / BOQ	Parts A, B1-B4, C1-C5; Clause 11.3.	NO CHANGE.

Deputy General Manager (I T)

for and on behalf of the Chairman and Managing Director
Kerala State Road Transport Corporation